



# SOLAR FABRICS COLLECTION



DICKSON®

the art of weaving by Dickson®

## Warranty and Care

|                         |                          |
|-------------------------|--------------------------|
| Entretien et Garantie   | Pflege und Garantie      |
| Onderhoud en Garantie   | Mantenimiento y Garantía |
| Manutenzione e Garanzia | Underhåll och Garanti    |
| Gwarancja i Pielęgnacja | Гарантия и Уход          |
| Garancia és Ápolás      | Záruka a Péče            |
| Garanti ve Bakım        | Συντήρησης και εγγύησης  |

# CLEANING GUIDE FOR DICKSON FABRICS

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# LIMITED WARRANTY TERMS & CONDITIONS ON 01/09/2016

Dickson fabrics have all the necessary characteristics to use outside and you should not encounter any specific problems if you respect the following recommendations :

- ◆ The awning system should be positioned in such a way that there is perfect tension of the fabric with no rubbing. This tension will avoid the forming of pockets of water in the event of rain.
- ◆ In the event of high winds, retract the awning.
- ◆ In the rain, the awning can be left out, but avoid retracting it damp and leaving it for a long period of time. If for different reasons, you must retract it when damp, let it out as soon as you can to allow it to dry.

*Acrylic fibre is naturally stable and rotproof. However, mould may appear if particles or pollution collect on the surface, affecting the quality of the fabric.*

The **ORCHESTRA\***, **ORCHESTRA MAX**, **OPERA\*\***, **SUNVISION**, **EXPANSION** & **REPLAY** canvases from **DICKSON CONSTANT** are treated with a special finish which delays the forming and accumulation of dirt. In order not to spoil this treatment, cleaning of the fabric must be done respecting the following recommendations:



## > STANDARD MAINTENANCE

Dust and dry awning as thoroughly as possible to remove all surface particles by vacuuming, air blasting, beating or brushing.

## > STAIN REMOVAL

- For fingerprints or grease stains, use soapy water.
- For watermarks, sponge out as much as you can and rub gently with a moist cloth. Never use detergents or other chemical products.

## > CLEANING KIT

For the best possible result: use the Tex'Aktiv Clean and Guard products, recommended by Dickson.

## SPECIAL RECOMMENDATION:

Remember to care for your awning fabric and to clean it at least once a year.

To keep your awning free from dirt as long as possible, it is strongly recommended that it is installed in a cassette case or under a protective top plate.



## ORCHESTRA\* - ORCHESTRA MAX - OPERA\*\* - REPLAY : CONVENTIONAL 10-YEAR WARRANTY SUNVISION: CONVENTIONAL 5-YEAR WARRANTY EXPANSION: CONVENTIONAL 3-YEAR WARRANTY

Dickson Constant warrants the rot-proof properties and colour fastness (4/5 minimum colour fastness under exposure to ultra-violet rays and bad weather conditions, according to the NF EN ISO 105 B04 standard – variations in shade over time are therefore limited) of its **ORCHESTRA\***, **ORCHESTRA MAX**, **OPERA\*\*** & **REPLAY** fabrics for 10 years, of its **SUNVISION** fabrics for 5 years and of its **EXPANSION** fabrics for 3 years (starting from the date on which the awning is purchased).

### THIS WARRANTY IS VALID UNDER THE FOLLOWING TERMS AND CONDITIONS :

For 3 years for its **EXPANSION** fabrics, 5 years for its **SUNVISION** fabrics, and 8 years for its **ORCHESTRA\***, **ORCHESTRA MAX**, **OPERA\*\*** & **REPLAY** fabrics, **Dickson Constant** shall either replace free of charge or, at its convenience, reimburse the invoice value of the section of fabric recognized as faulty, excluding any costs or any other compensation for any reason whatsoever.

For its **ORCHESTRA\***, **ORCHESTRA MAX**, **OPERA\*\*** & **REPLAY** fabrics, in the event of a justified complaint after the 8th year, and taking into account depreciation due to wear, the warranty will consist of a discount on the purchase of a new fabric: 30% during the 9th year and 15% during the 10th year, at the rate applicable on the day of the complaint. This rate is available on demand from your dealer.

Any complaint must be sent within ten days of the defect being noticed, accompanied by the purchase invoice, via registered mail with confirmation of receipt to the retailer where the product was initially bought. He will acknowledge the defect and transmit your request to: **Dickson Constant**.

The fabric must be kept available to the experts of **Dickson Constant** or its insurance company.

Replacement or reimbursement of the defective fabric does not extend the duration of the original warranty.

**This limited warranty covers only the rot-proof properties and colour fastness of the fabrics regularly maintained, under normal use and environment.**

### CONSEQUENTLY THERE IS NO COVER FOR :

- The benefits not performed by **Dickson Constant** : sewing of the fabric, etc. ;
- Parts of the awning other than the fabric manufactured by **Dickson Constant** : valance, frame, etc. ;
- Imperfections such as mottling, waffling, folds, etc. due to handling during preparation of the awning or its installation ;
- Defects due to the aging and normal wear of the fabric ;
- The consequences of the conditions of installation, the environment or the use not corresponding to the normal conditions, uses of the profession, standards prescribed by **Dickson Constant** or the destined use of the fabric ;
- The repair of damage or defects in the fabric resulting from accidents or negligence not attributable to **Dickson Constant** or resulting from force majeure.

### EXPRESSLY EXCLUDED IN PARTICULAR IS ANY DETERIORATION DUE TO :

- Faulty maintenance or the use of unsuitable products or instruments: no detergent, chemical product or solvent can be used, nor any scraper or other instrument that may damage the surface ;
- Lightning or unusual climatic or environmental conditions ;
- Atmospheric or phytosanitary pollution ;
- Soiling caused by animals ;
- Faulty assembly or handling by the user, the projection of various products, hanging objects on the fabric, falling objects, bumps, road accidents, vandalism, burns from cigarettes or other sources, fire.

**This limited warranty shall under no circumstances pose an obstacle to the legal guarantees.**

\*Fabrics with item codes starting ORC - for example: ORC 6028 120

\*\*Fabrics with item codes starting OPE - for example: OPE J062 120

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Fade Resistant



Water & Stain Resistant



Protects from the UV & Heat



Tear Resistant



Mold Resistant



Easy Care

