

Helioscreen Warranty

Internal Manual Roller Blind Systems

For over 25 years Helioscreen has been a proud manufacturer of industry leading sun control solutions, supplying re-sellers across Australia and New Zealand. We pride ourselves on using componentry and fabrics of unsurpassed quality, and trust that you will enjoy the design, finish, and practicality of your particular choice.

Helioscreen warrants that products in its internal manual roller blind range will be free from defects in materials and workmanship, under normal and proper use for the warranty periods stated below. Proof of purchase is required for all warranty claims.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

<p>System</p> <p>HCH 43 SILKRISE 42 HCH60</p>	
<p>System</p> <p>METACO 5 METACO 8</p>	

Please take care to follow the Use, Care and Maintenance instructions, see next page

Use, Care and Maintenance

Internal Manual Roller Blind Systems

To enjoy many years of trouble free operation of your Helioscreen roller blind, please adhere to the following Use, Care and Maintenance instructions:

USE

To operate the roller blind stand directly in front of the blind, pulling the chain straight up or down. Do not pull the chain at an angle.

Take care that the chain does not touch the fabric.

Do not pull the chain with excessive speed/force either up or down.

Take care that nothing obstructs the base bar of the blind as it goes up or down (beware of door handles, window latches / handles)

If the fabric is rolling off to one side and in danger of hitting the blind brackets, please contact your Helioscreen re-seller as soon as possible.

CARE & MAINTENANCE

Raise the blind if the door or window that it covers is open, to avoid damage by wind or rain. Dust the base bar regularly with a feather duster or damp cloth to remove any build up of dirt.

Fabric care:

Dust the fabric regularly with a feather duster or clean vacuum brush attachment, make sure to dust on the top of the roller when the blind is up, to avoid a build up of dust that may mark the fabric and become visible when the blind is down.

Some larger dust items may be removed by pressing down with masking tape, then lifting off.

Take care not to fold or crease the fabric as it may leave a permanent mark.

Sunscreen Fabric:

Clean by wiping gently with a sponge and a mild detergent (5%)

Do not soak the fabric. Do not use any solvents. Do not rub.

Translucent or Blockout fabric:

Test in an inconspicuous area before spot cleaning. Clean by wiping gently with a damp sponge and mild detergent (5%). Apply the solution to the sponge, not the fabric. Do not soak the fabric. Do not use any solvents. Do not rub.

