




Helioscreen Warranty

Internal Motorised Roller Blind Systems

For over 25 years Helioscreen has been a proud manufacturer of industry leading sun control solutions, supplying re-sellers across Australia and New Zealand. We pride ourselves on using componentry and fabrics of unsurpassed quality, and trust that you will enjoy the design, finish, and practicality of your particular choice.

Helioscreen warrants that products in its internal motorised roller blind range will be free from defects in materials and workmanship, under normal and proper use for the warranty periods stated below. Proof of purchase is required for all warranty claims.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

System	
HM 43 00 / HM 48 00 HMSS 60 00 / HMSS 65 00 HM 80 00 HM 100 00 HM 130 00	

Please take care to follow the Use, Care and Maintenance instructions, see next page



Use, Care and Maintenance

Internal Motorised Roller Blind Systems

To enjoy many years of trouble free operation of your Helioscreen roller blind, please adhere to the following Use, Care and Maintenance instructions:

USE

To operate the roller blind press the up or down button on your remote control or wall switch. Press the stop button when the blind has reached the desired height.

The remote controls are not directional, so it is not necessary to point the remote directly at the blind.

Take care that nothing obstructs the base bar of the blind as it goes up or down (beware of door handles, window latches / handles).

If the fabric is rolling off to one side and in danger of hitting the blind brackets, please contact your Helioscreen re-seller as soon as possible.

CARE & MAINTENANCE

Raise the blind if the door or window that it covers is open, to avoid damage by wind or rain. Dust the base bar regularly with a feather duster or damp cloth to remove any build up of dirt.

Fabric care:

Dust the fabric regularly with a feather duster or clean vacuum brush attachment, make sure to dust on the top of the roller when the blind is up, to avoid a build up of dust that may mark the fabric and become visible when the blind is down.

Some larger dust items may be removed by pressing down with masking tape, then lifting off. Take care not to fold or crease the fabric as it may leave a permanent mark.

Sunscreen Fabric:

Clean by wiping gently with a damp sponge and a mild detergent (5%)
Do not soak the fabric. Do not use any solvents. Do not rub.

Translucent or Blockout fabric:

Test in an inconspicuous area before spot cleaning. Clean by wiping gently with a damp sponge and mild detergent (5%). Do not soak the fabric.

Do not use any solvents. Do not rub.