

## Helioscreen Five Year Warranty

### Internal Manual Blackout Blind Systems.

Helioscreen Australia Pty Ltd warrants that products in its Internal Manual Blackout Blind range, supplied by it to the Buyer, to be free from defects in materials and workmanship, under normal and proper use for Five (5) years from date of invoice, and is only valid when full payment is received. Proof of purchase is required for all warranty claims.

It is the Reseller's/Distributor's responsibility to extend and service this warranty to the end user. This is a condition of sale of Helioscreen Australia Pty Ltd products.

Blackout Blind systems are designed to block out as much light as possible using side channels that have brush seals. Due to the specifics of each installation, and slight variations in fabric density, Helioscreen cannot guarantee that rooms darkened with these systems will be 100% light free.

Our Warranty does not cover abuse, water damage, incorrect installation or normal wear and tear. Damage to blinds caused by a door or window being left open whilst the blind is in the down position is not covered by this warranty.

Products must be returned to Helioscreen by the reseller for warranty claims. Helioscreen will not be responsible for costs involved in removal, freight, or re-installation of warranty claims. Returned blinds will need to be packed suitably so as not to be damaged in transit on return to our factory. Any damage in freight will be the responsibility of the customer.

Blinds ordered larger than the recommended sizes stated in our recommended retail pricelist, fall outside our warranty conditions.

Fabric dye lots and fabric specifications can vary over time and replacement blinds may not match perfectly, replacing other blinds to match is not covered by warranty.

Fabric issues (V-ing, cupping, waviness, fraying) arising from using fabric turned on the cross (railroaded) when it is not recommended as stated in Helioscreen's pricelist, are not covered by this warranty.

Please take care to follow the Use, Care and Maintenance instructions, see next page.

**Systems:** SCH 43 95 50 / SCH 43 95 70



## Use, Care and Maintenance

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#### USE

To operate the roller blind stand directly in front of the blind, pulling the chain straight up or down.

Do not pull the chain at an angle.

Do not pull the chain with excessive speed/force either up or down.

Take care that nothing obstructs the base bar of the blind as it goes up or down (beware of door handles, window latches / handles).

Do not leave the blind down when the door or window it is covering is left open.

If the base bar is jamming or skewed at an angle, please stop the operation immediately and contact your Helioscreen re-seller as soon as possible for advice on how to correct the fabric position and avoid potential damage.

If the fabric pops out of the side channel, gently re-insert it before proceeding with operation.

#### CARE & MAINTENANCE

Raise the blind if the door or window that it covers is open, to avoid damage by wind or rain.

Dust the headbox, side channels and base bar regularly with a feather duster or damp cloth to remove any build up of dust and dirt.

Fabric care:

Dust the fabric regularly with a feather duster or clean vacuum brush attachment.

Some larger debris / dust items may be removed by pressing down with masking tape, then lifting off.

Take care not to fold or crease the fabric as it may leave a permanent mark.

Test in an inconspicuous area before spot cleaning. Clean by wiping gently with a damp sponge and mild detergent (5%). Apply the mild detergent solution to the sponge, not the fabric. Do not soak the fabric. Do not use any solvents. Do not rub.