

Helioscreen Five Year Warranty

Internal Manual Roller Blind Systems.

Helioscreen Australia Pty Ltd warrants that products in its Internal Manual Roller Blind range, supplied by it to the Buyer, to be free from defects in materials and workmanship, under normal and proper use for Five (5) years from date of invoice, and is only valid when full payment is received. Proof of purchase is required for all warranty claims.

It is the Reseller's/Distributor's responsibility to extend and service this warranty to the end user. This is a condition of sale of Helioscreen Australia Pty Ltd products.

Our Warranty does not cover abuse, water damage, incorrect installation or normal wear and tear. Damage to blinds caused by a door or window being left open whilst the blind is in the down position is not covered by this warranty.

Products must be returned to Helioscreen by the reseller for warranty claims. Helioscreen will not be responsible for costs involved in removal, freight, or re-installation of warranty claims. Returned blinds will need to be packed suitably so as not to be damaged in transit on return to our factory. Any damage in freight will be the responsibility of the customer.

Blinds ordered larger than the recommended sizes stated in our recommended retail pricelist, fall outside our warranty conditions.

Fabric dye lots and fabric specifications can vary over time and replacement blinds may not match perfectly, replacing other blinds to match is not covered by warranty.

Fabric issues (V-ing, cupping, waviness, fraying) arising from using fabric turned on the cross (railroaded) when it is not recommended as stated in Helioscreen's pricelist, are not covered by this warranty.

Please take care to follow the Use, Care and Maintenance instructions, see next page.

Internal Manual Blind Systems:

HCH 43 / SILKRISE 42 / HCH60



Use, Care and Maintenance

Internal Manual Roller Blind Systems.

USE

To operate, stand directly in front of the blind, pulling the chain straight up or down. Do not pull the chain at an angle. Take care that the chain does not touch the fabric.

Do not pull the chain with excessive speed/force either up or down.

The chain restraint that Helioscreen provides must be securely fitted upon installation.

The chain stopper balls that Helioscreen provide must be used so that the blind can not roll passed its top or bottom limits.

Take care that nothing obstructs the base bar of the blind as it goes up or down (beware of door handles, window latches / handles).

Do not leave the blind down when the door or window it is covering is left open.

If the fabric is rolling off to one side and in danger of hitting the blind brackets, please stop the operation immediately and contact your Helioscreen re-seller as soon as possible for advice on how to correct the fabric position and avoid potential damage.

CARE & MAINTENANCE

Raise the blind if the door or window that it covers is open, to avoid damage by wind or rain. Dust the base bar regularly with a feather duster or damp cloth to remove any build up of dirt.

Fabric care:

Dust the fabric regularly with a feather duster or clean vacuum brush attachment, make sure to dust on the top of the roller when the blind is up, to avoid a build up of dust that may mark the fabric and become visible when the blind is down.

Some larger dust items may be removed by pressing down with masking tape, then lifting off. Take care not to fold or crease the fabric as it may leave a permanent mark.

Sunscreen Fabric:

Clean by wiping gently with a sponge and a mild detergent (5%)

Do not soak the fabric. Do not use any solvents. Do not rub.

Translucent or Blockout fabric:

Test in an inconspicuous are before spot cleaning. Clean by wiping gently with a damp sponge and mild detergent (5%). Apply the solution to the sponge, not the fabric. Do not soak the fabric. Do not use any solvents. Do not rub.

