



## Helioscreen Five Year Warranty

### Internal Motorised Roller Blind Systems.

Helioscreen Australia Pty Ltd warrants that products in its Internal Motorised Roller Blind range, supplied by it to the Buyer, to be free from defects in materials and workmanship, under normal and proper use for Five (5) years from date of invoice, and is only valid when full payment is received. Proof of purchase is required for all warranty claims.

It is the Reseller's/Distributors responsibility to extend and service this warranty to the end user. This is a condition of sale of Helioscreen Australia Pty Ltd product.

Our Warranty does not cover abuse, water damage, incorrect installation or normal wear and tear. Damage to blinds caused by a door or window being left open whilst the blind is in the down position is not covered by this warranty.

Products must be returned to Helioscreen by the reseller for warranty claims. Helioscreen will not be responsible for costs involved in removal, freight, or re-installation of warranty claims. Returned blinds will need to be packed suitably so as not to be damaged in transit on return to our factory. Any damage in freight will be the responsibility of the customer.

Blinds ordered larger than the recommended sizes stated in our recommended retail pricelist fall outside our warranty conditions.

Fabric dye lots and fabric specifications can vary over time and replacement blinds may not match perfectly, replacing other blinds to match is not covered by warranty.

Fabric issues (V-ing, cupping, waviness, fraying) arising from using fabric turned on the cross (railroaded) when it is not recommended as stated in Helioscreen's pricelist, are not covered by this warranty.

Please take care to follow the Use, Care and Maintenance instructions, see next page

### Internal Motorised Blind Systems:

HM 43 / HMSS 60 / HMSS 65 / HM 80 / HM 100 / HM 130





## Use, Care and Maintenance

### Internal Motorised Roller Blind Systems.

#### USE

To operate the roller blind press the up or down button on your remote control or wall switch. Press the stop button when the blind has reached the desired height.

The remote controls are not directional, so it is not necessary to point the remote directly at the blind.

Take care that nothing obstructs the base bar of the blind as it goes up or down (beware of door handles, window latches / handles).

Do not leave the blind down when the door or window it is covering is left open.

If the fabric is rolling off to one side and in danger of hitting the blind brackets, please stop the operation immediately and contact your Helioscreen re-seller as soon as possible, for advice on how to correct the fabric position and avoid potential damage to the fabric.

#### CARE & MAINTENANCE

Raise the blind if the door or window that it covers is open, to avoid damage by wind or rain. Dust the base bar regularly with a feather duster or damp cloth to remove any build up of dirt.

##### Fabric care:

Dust the fabric regularly with a feather duster or clean vacuum brush attachment, make sure to dust on the top of the roller when the blind is up, to avoid a build up of dust that may mark the fabric and become visible when the blind is down.

Some larger dust items or debris may be removed by pressing down with masking tape, then lifting off. Take care not to fold or crease the fabric as it may leave a permanent mark.

##### Sunscreen Fabric:

Clean by wiping gently with a damp sponge and mild detergent (5%)

Do not soak the fabric. Do not use any solvents. Do not rub.

##### Translucent or Blockout fabric:

Test in an inconspicuous area before spot cleaning. Clean by wiping gently with a damp sponge and mild detergent (5%). Do not soak the fabric. Do not use solvents. Do not rub.